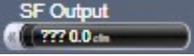


Typical Graphics Issues

-  1. A data field that reads question marks and shows no color change (white arch next to question marks) means that the data field either has no binding, the binding is incorrect, or the data field is not receiving a proper alias/not receiving an alias at all. Check the binding or give us a call if you see this issue.
-  2. A data field that reads question marks and shows a black color change (black arch next to question marks) means that the data field is bound to an object that is currently offline. Check to see if the object is in fact offline in Metasys. If it is, you will need to troubleshoot the system. If it is not, check the binding on the data field or give us a call if you see this issue.
3. Inactive Navigation Button: If you attempt to click on a button and the finger icon doesn't show up, nor does the graphic allow you to click on the button, the button is either not bound or is bound to a reference/graphic that does not exist in the system. Check the binding for this button or give us a call if you see this issue.



4. If you double-click on a graphic in the All Items Tree or a User View and the graphic doesn't populate information (especially the title) it is likely aliased. In order for the graphic to populate with live information you will need to click on a button within the graphics that navigates to this graphic (and contains the missing alias).